



## ACN Mobile - Pricelist

Prices are valid from September 1st 2006

Prices in Euro incl. VAT (16%)	SayACN	ACN Fun <sup>1</sup>	ACN-2-ACN+50 <sup>2</sup>	ACN-2-ACN+100 <sup>2</sup>	ACN-2-ACN+200 <sup>2</sup>	ACN-2-ACN+500 <sup>2</sup>
One time Connection Fee	24,95	24,95	24,95	24,95	24,95	24,95
Monthly Recurring Fee	24,90	0,00 <sup>1</sup>	16,95	29,99	45,50	92,50
Inclusive Minutes <sup>2</sup>	0	0	50	100	200	500

### National Calls<sup>3</sup> (rates apply after the inclusive minutes are used)

ACN-2-ACN Mobile <sup>4</sup>	0,00	0,09	0,00	0,00	0,00	0,00
To Fixed-Line Networks	0,00	0,25	0,35	0,29	0,29	0,24
To E-Plus Mobile Network	0,00	0,25	0,35	0,29	0,29	0,24
To Other Mobile Networks	0,25	0,25	0,35	0,29	0,29	0,24

### ACN Mobile Voicemail

Activation	FREE
Installation and Setup	FREE
Monthly Fee	FREE
Calling from Germany to receive messages	FREE
SMS Notification of message within Germany	FREE
Send Voice & Fax Messages to another Voicemail	FREE
Printing a Fax message	price dependant on destination <sup>16</sup>
Auto Wake Up Call	price dependant on destination <sup>16</sup>
Reminder Message	price dependant on destination <sup>16</sup>
Call Notification	price dependant on destination <sup>16</sup>

### Call Forwarding

Call forwarding to voicemail box	FREE
Call forwarding to other destinations	price dependant on destination <sup>16</sup>

### International Calls<sup>5,6</sup>

Tariff Zone Europe	0,69	0,69	0,69	0,69	0,69	0,69
Tariff Zone North America	0,69	1,49	1,49	1,49	1,49	1,49
Tariff Zone Rest of World	1,79	2,99	2,99	2,99	2,99	2,99

SMS (to international destinations)	0,39
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### Roaming Calls<sup>5,6,7</sup> (receiving calls in a foreign country)

Tariff Zone Europe	0,69
Tariff Zone North America	0,69
Tariff Zone Rest of World	1,79

### Roaming Calls<sup>5,8</sup> (making calls in a foreign country)

EU-countries (E-Plus partner networks)	0,79
EU-countries (other networks)	0,99
Rest of Europe and North America	1,49
Rest of World	2,49

SMS (sending an SMS while roaming)	0,39
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### Data traffic<sup>9</sup> (Internet, MMS, WAP over GPRS or UMTS, per 50 kB up-/downloaded)

EU-Countries <sup>9</sup>	0,59
Rest of Europe and North America	0,79
Rest of World	0,99

### Sending and Receiving SMS and MMS

SMS <sup>10</sup> to ACN Mobile	0,00	0,09	0,18	0,05	0,05	0,05
SMS <sup>10</sup> to E-Plus Mobile	0,00	0,09	0,18	0,05	0,05	0,05
SMS <sup>10</sup> to other mobile networks within Germany (Non premium)	0,19	0,19	0,18	0,18	0,18	0,18
MMS <sup>10</sup> to all networks within Germany (Non premium)	0,39					
Receiving SMS and MMS in Germany	FREE					

### SMS Option Package

SMS 100 <sup>11</sup> option	n/a	9,95
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### Data Services

#### General Packet Radio Service (GPRS)

Access via internet.eplus.de per MB up-/downloaded <sup>12</sup>	6,00
Access via wap.eplus.de per MB up-/downloaded <sup>12</sup>	20,00



**Service Numbers - available from your ACN Mobile SIM card**

	Connection Fee €	Increment	€ per Minute
Telegate Directory Enquiries (11880)	0,75	per 6 seconds	0,60
ADAC Pannendienst (222222)	0,35 <sup>13</sup>	per second	0,60 <sup>13</sup>
ADAC Stauinfo (22499)	0,51 <sup>13</sup>	60/1	0,50 <sup>13</sup>
ADAC Verkehrsinfo (1210)	<b>FREE</b>	60/1	1,60 <sup>13</sup>
Biorhythmus (12051)	0,35 <sup>13</sup>	60/1	0,50 <sup>13</sup>
BörsenInfo (12030)	0,35 <sup>13</sup>	60/1	0,50 <sup>13</sup>
Horoskope (12050)	0,35 <sup>13</sup>	60/1	0,50 <sup>13</sup>
HRS Hotelservice (46835)	0,35 <sup>13</sup>	60/1	0,50 <sup>13</sup>
Lotto/Totto (12021)	0,35 <sup>13</sup>	60/1	0,50 <sup>13</sup>
Mailbox (9911)	<b>FREE</b>	60/1	<b>FREE</b>
Mailbox Fun (125125)	<b>FREE</b>	per 10 seconds	1,10
Music News (12070)	0,35 <sup>13</sup>	60/1	0,50 <sup>13</sup>
MNP-Info (10667)	<b>FREE</b>	60/1	<b>FREE</b>
Sport News (12010)	0,35 <sup>13</sup>	60/1	0,50 <sup>13</sup>
SMS-Infodienste (1001)	<b>FREE</b>	60/1	0,25
SOS Service (123410)	<b>FREE</b>	60/1	1,60 <sup>13</sup>
Welt-Nachrichten (12060)	0,35 <sup>13</sup>	60/1	0,50 <sup>13</sup>
Wetter (12040)	0,35 <sup>13</sup>	60/1	0,50 <sup>13</sup>
VIP News (12061)	0,35 <sup>13</sup>	60/1	0,50 <sup>13</sup>
E-Plus SMS Modempool (E-Plus EasyMail) 1167 Peak	<b>FREE</b>	Mo-Fr (09.00-18.00)	0,61 <sup>13</sup>
E-Plus SMS Modempool (E-Plus EasyMail) 1167 Offpeak	<b>FREE</b>	all other times	0,25 <sup>13</sup>

**SMS services<sup>14</sup> - available from your ACN Mobile SIM card**

	€
SMS-Infodienste Request (1001)	<b>FREE</b>
SMS-Infodienste Receipt (1001) <sup>14</sup>	0,14
SMS Roaming Infodienst (A-U-S-L-A-N-D 2875263) per SMS <sup>14</sup>	<b>FREE</b>
SMS to Email received by SMS	0,20
SMS to Fax (1551 + fax number)	1,00
SMS sent to HeyDoo! (1515)	0,20

**MMS services - available from your ACN Mobile SIM card**

	€
SMS request to MMS Info Dienste (66444)	<b>FREE</b>
MMS - Top News (66444 NEWS)	per SMS sent
MMS - Sport Formel 1 Live (66444 F1LIVE)	per SMS received
MMS - Sport Formel 1 Top-News (66444 F1NEWS)	per SMS received
MMS - Sport Football Top-News (66444 FUSSBALL)	per SMS received
MMS - Sport Bundesligaergebnisse (66444 BUNDESLIGA)	per SMS received
MMS- Wetter Bundesgebiet (66444 WETTER)	per SMS received
MMS - Tageshoroskop (66444 Z.B.Tsternzeichen)	per SMS received
MMS - Wochenhoroskop (66444 Z.B.Wsternzeichen)	per SMS received
MMS - Cartoons (66444 CARTOONS)	per SMS received
MMS Postcard (7678)	per Postcard



## Other Service Numbers

	Connection Fee €	Increment	€ per Minute
Emergency Number 110/112	FREE	60/1	FREE
private Informationsdienste 0190-1 to 6	FREE	per 6 seconds	1,25
private Informationsdienste 0190-7 & 9	FREE	per 6 seconds	1,75
private Informationsdienste 0190-8	FREE	per 6 seconds	2,55
Satellitenfunkdienst Inmarsat 00870-74	FREE	pro Sekunde	12,50
Satellitenfunkdienst Thuraya 00882-016	FREE	60/1	6,00
Informationsverbund Berlin-Bonn (IVBB), 01888	FREE	60/1	0,50
Service 0180 Verbindungen	FREE	60/1	0,50
ACN Mobile Customer Service 0180 3000933 <sup>15</sup>	FREE	60/1	0,49
Service 0700 Connections	FREE	60/1	0,50
Service 0800 Connections	FREE	60/1	FREE
Service 00800 Connections	FREE	per 10 seconds	0,20
Telefonansage Deutsche Telekom (0115../0116../)	FREE	60/1	0,50
T-Votecall Deutsche Telekom (01371..01375..)	0,25	60/1	0,50
T-Votecall Deutsche Telekom (01376..)	0,40	60/1	0,50
T-Votecall Deutsche Telekom (01377..)	1,00	60/1	0,50
T-Votecall Deutsche Telekom (01378..01379..)	0,50	60/1	0,50
Scall Auftragsdienst (01699..)	1,50	60/1	0,50
Scall DTMF-Zugang (01681..)	0,75	60/1	0,50
Scall Voicebox (01681..)	0,75	60/1	0,50
Scall Modemzugang (01696..)	0,75	60/1	0,50
Cityruf Service-Center (01640..)	1,50	60/1	0,50
Cityruf Auftragsdienst (016951..)	0,75	60/1	0,50
Cityruf DTMF-Zugang (0164-1... bis 9...)	0,75	60/1	0,50
Cityruf Modemzugang (01691)	0,75	60/1	0,50
Skyper Auftragsdienst (016953..)	1,50	60/1	0,50
Skyper DTMF-Zugang (01693..)	1,00	60/1	0,50
Skyper Modemzugang (01692..)	1,00	60/1	0,50
Telefon Auskunft (11877)	0,75	per 6 seconds	0,60
bundesweite Telefon Auskunft Deutsche Telekom (11833)	0,75	per 6 seconds	0,60
internationale Telefon Auskunft Deutsche Telekom (11834)	1,50	per 6 seconds	0,60
Telefon Auskunft "Frag Fred" (11811)	0,75	per 6 seconds	0,60
Telefon Auskunft KlickTel (11815)	0,75	per 6 seconds	0,60
private Informationsdienste 0900	The customer will get an announcement of the costs for these calls before the call is started to be charged. For a detailed pricelist please refer to <a href="http://www.eplus.de">www.eplus.de</a> and click on AGB & Preislisten.		
SMS Value Added Services	For a detailed price list of these services please refer to <a href="http://www.eplus.de">www.eplus.de</a> and click on AGB & Preislisten.		
MMS Value Added services	For a detailed price list of these services please refer to <a href="http://www.eplus.de">www.eplus.de</a> and click on AGB & Preislisten.		

## Other Charges

	€
Number Porting - Transferring your number from ACN to another operator (per number porting request)	24,95
Paper Billing (per invoice)	1,00
Itemised Billing (via <a href="http://www.acnmobile.de">www.acnmobile.de</a> , service "DeinACN Mobile")	FREE
Payment by Bank Transfer (per invoice, including paper invoice fee)	4,00
Direct Debit rejection handling fee (per direct debit rejection)	10,00
Dunning fee (per overdue invoice)	2,50
Call Barring Activation fee (per barring activation, except 0190 number range)	5,00
Call Barring All Outgoing Monthly Charge	12,00
Call Barring All Incoming Monthly Charge	1,00
Call Barring International & Inmarsat Outgoing Monthly Charge	5,00
Call Barring All 0900 and 0190 Number Range (activation and monthly fee)	FREE
Replacement SIM card (replacing Lost/Stolen, per SIM card)	19,95
Charge to change calling plan <sup>17</sup>	0,00/24,95



1. Customers on the ACN Fun calling plan have a monthly minimum usage fee of € 8,00 including VAT applied to their subscription. This amount will be invoiced irrespective of the monthly usage. The minimum usage fee will not be charged once the customer has made voice calls, sent SMS or MMS messages or used any data services to the value of at least €8.00 including VAT during the month. Please note that any other fees contained in the price list such as the paper invoice fee or bank giro payment fee do not count towards the minimum usage fee.
2. The inclusive minutes with the ACN2ACN+50/100/200/500 calling plans can be used for calls to all fixed line and mobile networks (except ACN Mobile) in Germany. Calls to ACN mobile customers in Germany, international destinations, roaming calls, premium rate services, service numbers and call diversion are not eligible to count as inclusive minutes within the bundles. Unused inclusive minutes will be carried over to the next month and must be used up in that month; after expiry of the following month the inclusive minutes are forfeited. Inclusive minutes are automatically forfeited in the event of a tariff migration. For an incomplete first or last month, you receive a proportional bundle of minutes. The first minute is always fully charged, thereafter per-second-billing (60/1 charging method). ACN-2-ACN minutes are excluded from the normal ACN inclusive minute bundle.
3. The first minute for all calls to fixed and mobile numbers in Germany are always fully charged, after which per-second-billing (60/1 charging method) is applied.
4. Each subscription on any of the ACN-2-ACN+ calling plans or on the SayACN calling plan come with the ACN-2-ACN calling facility. This allows for unlimited national calling to other ACN mobile subscribers in Germany for €0.00 per minute. The definition of an ACN-2-ACN call is a regular voice call made from one ACN mobile subscriber to another ACN mobile subscriber at any time when both the caller and called party at the time of the call are in Germany and are both active ACN subscribers. The ACN-2-ACN calling facility cannot be used for calls to ACN fixed-line numbers in Germany or for any international calling to subscribers using ACN's ACN fixed or mobile services in other countries outside of Germany or for any German ACN mobile customers when they are roaming outside of Germany. SMS messages, MMS messages, data usage (WAP or GPRS), other international calls or calls made whilst roaming (including calls to retrieve voicemail when abroad) are not valid call types for the ACN-2-ACN calling facility. Subscribers on the ACN Fun calling plan benefit from the ACN-2-ACN calling facility with a stated rate. The definition of ACN-2-ACN remains the same as detailed above for the ACN-2-ACN+ calling plans and SayACN calling plan.
5. International calls and roaming calls (receiving and making) are charged on a per minute basis (60/60 charging method)
6. The country groups are as follows:  
Europe: Albania, Andorra, Belgium, Bosnia-Herzegovina, Bulgaria, Denmark, Estonia, Farøe Islands, Finland, France & Monaco, Gibraltar, Greece, United Kingdom (incl Channel islands), Ireland, Iceland, Isle of Man, Israel, Italy (incl. Vatican City and San Marino), Kosovo, Croatia, Latvia, Liechtenstein, Lithuanian, Luxembourg, Malta, Macedonia, Moldova, Montenegro, the Netherlands, Norway, Austria, Poland, Portugal, Romania, Russian federation (west of 39 degrees latitude), Sweden, Switzerland, Serbia, Slovakia, Slovenia, Spain, Czech Republic, Turkey, Ukraine, Hungary, Belarus, Cyprus  
North America: Canada, USA  
Rest of World: Other countries to which calls can be set up.  
Please note that all calls to satellite do not count as the Rest of the World Zone and are charged separately.
7. Please be aware that presently, with the following international networks further charges are incurred in addition to the displayed ACN rates for incoming calls while roaming (i.e. rates of the international network provider, plus 25% surcharge and VAT):  
TDCA (Afghanistan); Telecom Personal CTI (Argentina); Nextel (Argentina, Brazil, Mexico, Peru); Grameen-Phone (Bangladesh); AT&T Wireless (Bermudas); TNL PCS Brasil (former Oi), Claro (Brazil); DST (Brunei); China Mobile (China); Djibouti Telecom (Dschibuti); Conocel (Ecuador); Digicel (El Salvador); SERCOM (Guatemala); Hutchison, Peoples Telephone, Sunday, New World PCS, CSL, SmarTone (Hong Kong); Hutchison Essar (former Sterling Cellular), BPL Mobile and Bharti Tele-Ventures (AirTel) Netze, Orange India, Fascal, IDEA (ehemals Escotel), HEXACOM, Hutchison Telecom East (Indien); Telkomsel, INDOSAT-M3, SATELINDO (Indonesia); Atheer Telecom Iraq (Iraq); Mobile Company of Iran (Iran); Cambodia Samart (Cambodia); Microcell, Rogers Wireless (Canada); APUA PCS (Caribbean: Antigua and Barbuda); BTC (Caribbean: Bahamas); Caribbean Cellular Telephone (Caribbean: Virgin islands); TSTT (Caribbean: Trinidad and Tobago); Bilel (Kyrgyzstan); Colombia Movil (Colombia); Comcel (Colombia); CUBACEL (former C-Com) (Cuba); Wataniya Telecom, MTCNet (Kuwait); Tango Lao (Laos); CTM (Macau); Madacom (Madagascar); DiGi, Maxis (Malaysia); Dhi Mobile, Wataniya Telecom (Maldives); Cellplus, EMTEL (Mauritius); TELCEL (Mexico); Paktel (Pakistan); Cable&Wireless (Panama); America Movil Peru (former TIM Peru) (Peru); SMART Gold GSM, Globe Telecom (Philippines); VimpelCom (former KB Impuls), MegaFon (former North West), Stav TeleSot, Uralsvyazinform (Utel) (ehemals ERMAK), Uraltel, ZAO SMARTS (Russia); SingTel, MobileOne, StarHub Mobile (Singapore); Dialog Telekom (former MTN Networks) (Sri Lanka); MegaFon (Tajikistan via Russia); Indigo Tajikistan (Tajikistan); Taiwan Mobile (former Taiwan Cellular Corp.), KG Telecom (Taiwan); AIS, DTAC, TA Orange (Thailand); Tunicell (Tunisia); BCTI (Turkmenistan); Golden Telecom, UMC, Kyivstar (Ukraine); T-Mobile USA (former Voicestream incl. Powertel), Cingular Wireless (incl. former BellSouth, Pacific Bell, AT&T Wireless, Cingular Genesis), Nextel (USA); Coscom, Uzdurobita GSM (Uzbekistan); DIGICEL GSM (Venezuela); MDC (Belarus).
8. The prices apply to making calls from a country group to Germany, within one country and within one country group. For calls to other country groups the respective higher price applies. For calls from a foreign country to special or service numbers, the price of the respective roaming partner applies plus 25% surcharge plus VAT.  
The country groups are as follows:  
EU-Countries (E-Plus partner networks): Belgium (BASE), Denmark (Sonofon), Estonia (Tele2 Eesti), Finland (Elisa Mobile Services), France and Monaco (Bouygues Telecom), Greece (Cosmote), Great Britain incl. Channel Islands (O2), Ireland (O2), Italy incl. Vatican City and San Marino (WIND), Latvia (LMT), Lithuania (Tele2 Litauen), Luxembourg (Tango), Malta (GoMobile), Netherlands (KPN Mobile), Northern Ireland (O2), Austria (one), Poland (ERA), Portugal (TMN), Sweden (Telia Sonera), Slovakia (Orange Slovensko), Slovenia (SI.MOBIL), Spain (Amena), Czech Republic (EuroTel Praha), Hungary (Pannon), Cyprus (Cytamobile-Vodafone).  
If you use different networks in the countries listed above than those named above the tariff EU-Countries (other networks) applies. The preferred E-Plus Partner networks and the categorization of certain countries into the country groups are subject to change. Please inform yourself about the current roaming partners and their services before your travel at the international and roaming section on [www.acnmobile.de](http://www.acnmobile.de) and under [www.eplus.de](http://www.eplus.de).  
Other Europe / North America: Albania, Andorra, Bosnia-Herzegovina, Bulgaria, Faeroe Islands, Gibraltar, Iceland, Isle of Man, Israel, Kosovo, Croatia, Liechtenstein, Macedonia, Moldova, Montenegro, Norway, Romania, Russian Federation (west of 39o longitude), Switzerland, Serbia, Turkey, Ukraine, Belarus, Canada, USA  
Rest of World: Those countries that ACN Mobile/E-Plus has a roaming agreement with and that are not counted in either of the lists above.
9. Data traffic (Internet, MMS, WAP over GPRS) while roaming is charged on a per 50kb of data uploaded and downloaded basis. The country groups are listed in footnote 8. Whether or not data connections can be established depends on the means provided by the roaming partner.
10. The SMS and MMS prices quoted are for SMS and MMS sent to standard mobile phone numbers. Premium rated Mobile Terminating MMS and SMS are charged at special rates. Please refer to the Service Provider short code owner for the specific prices.
11. The SMS 100 bundle can be selected as an additional option with any of our calling plans, except for SayACN. The charge is deducted monthly in advance on the 1st of the month. All requests for the SMS 100 option bundle will be provisioned as soon as possible after request and the charge amended on a pro rata basis for the month of activation/deactivation. The inclusive SMS are only valid for SMS messages sent to other German mobile networks. SMS to premium rated services, special numbers and international numbers are not deducted from the bundle and are charged at the applicable rate. There is no carry over of unused bundled SMS at the month end. All excess SMS above the bundle amount will be charged at the standard rate. Inclusive SMS are automatically forfeited in the event of a tariff migration.
12. GPRS has two prices: one price for WAP access via the [wap.eplus.de](http://wap.eplus.de) access point and another for the general internet access point [internet.eplus.de](http://internet.eplus.de). We recommend that customer use the [internet.eplus.de](http://internet.eplus.de) access point. Please refer to [www.acnmobile.de](http://www.acnmobile.de) for more information. Prices are calculated and charged in whole kilobytes. 1024 kilobytes are equal to one megabyte.
13. This is an E-Plus service partner service. All prices are subject to change.
14. SMS Infodienste includes subscription request, password receipt, SMS-Wörterbuch, SMS-Chat, SMS-Fax, SMS-to Speech, SMS-Roaming-Infos, SMS-Easy-Mail, SMS-to-E-Mail as well as all the Infoworld requests for services such as News, Lotto, Sport, Wetter, Horoskope, Unterhaltung and Unterwegs. Please note that you can receive more than one SMS per information request.
15. Please note that when calling from your ACN Mobile subscription to our Customer Service number a charge of 0.49€/min applies.
16. The forwarding of faxes or notification, wake up or reminder calls from within the voicemail system are charged at the rate for the destination of the call. All minutes are expressly excluded from all the ACN inclusive minutes and are charged according to the appropriate national call destination rate within Germany for all calling plans. The standard charging method of 60/1 is applied for all these call types. For any forwarding of faxes or notification, wake up or reminder calls to international destinations or whilst roaming the appropriate international or roaming rate is charged for that specific destination. Please refer to our international and roaming section on [www.acnmobile.de](http://www.acnmobile.de) for more detailed information.
17. Customers on all calling plans are allowed to make a maximum of one tariff migration per month. The migration will be implemented on the 1st date of the following month, if applied for reasonably in advance. It is possible to upgrade from ACN Fun to any of the ACN-2-ACN+ calling plans free of charge. Furthermore, no charges apply when upgrading from any ACN-2-ACN+ calling plan to another ACN-2-ACN+ calling plan that has a higher inclusive minute allowance. Charges will apply if any ACN-2-ACN+ calling plan is downgraded to a lower ACN-2-ACN+ calling plan with a lower inclusive minute allowance. A fee of €24.95 applies per change. It is possible for customers using the SayACN to change to the following calling plans free of charge: ACN-2-ACN+100, ACN-2-ACN+200 and ACN-2-ACN+500. If a customer on the SayACN calling plan wishes to change to ACN Fun or ACN-2-ACN+50 a charge of €24.95 applies per change. Any customer who would like to change from any of the ACN-2-ACN+ calling plans or ACN Fun to SayACN will be charged €24.95 per change. For those customers that are still on the ACN Smart, ACN Easy or ACN SayMore calling plans and would like to migrate to any of the new calling plans the following will apply, subject to clause 5.5 of the General Terms and Conditions: Customers who that are on ACN Smart or ACN Easy can upgrade to ACN Fun or any of the ACN-2-ACN+ calling plans free of charge. Customers who are on any of the ACN SayMore calling plans and would like to downgrade to ACN Fun will be charged €24.95 per change. No charges will apply when upgrading from an ACN SayMore calling plan to an ACN-2-ACN+ calling plan that has a higher or equal inclusive minute allowance. Charges will apply if an ACN SayMore calling plan is downgraded to a lower ACN-2-ACN+ calling plan with a lower inclusive minute allowance. In this case a charge of €24.95 applies per change. Any customer who would like to change from any of the ACN SayMore, ACN Smart, or ACN Easy calling plans to SayACN will be charged €24.95 per change.